

NORTH MACLEAN
**Family
Vet**

Shop 2, 4656-4664 Mt Lindesay Hwy
North Maclean QLD 4280 Ph: 3297 0803
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www.nmfv.com.au

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Big Claws Protection Plan Plan Summary

Welcome to your Big Claws Protection Plan!

This summary contains important information that you should know about your Big Claws Protection Plan to help you understand its features and benefits.

For additional details about the conditions, limitations and exclusions of this Care Plan, please read our Care Plans Terms and Conditions which can be found via www.nmfv.com.au/CarePlans-TandCs

If you have any questions, please speak with our team on 0732970803.

What is the Big Claws Protection Plan?

Big Claws Protection Plan is a preventative healthcare subscription that bundles a set of key veterinary services and products for your pet over 12 months. It helps to take the stress out of pet care, ensuring that they are protected against important viruses and parasites. It also makes preventative care for your pet more affordable by allowing you to pay monthly. We know that sometimes preventative health care can seem difficult to keep on top of. Vaccinations, flea prevention, tick prevention, worming, nails...

It's a lot. We get it.

With our Big Claws Protection Plan, you can "set and forget" their preventative health care while still understanding the value and importance of it all. Trust us to take care of it for you!

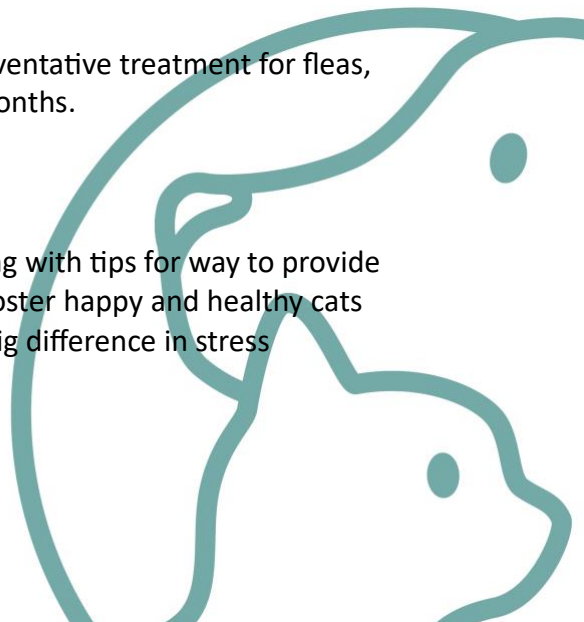
What is included?

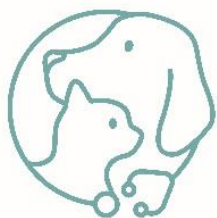
Once enrolled in our Big Claws Protection Plan, over 12 months your cat can receive:

- One (1) general health check and core vaccination
- Three (3) twin-packs of a broad-spectrum spot-on preventative treatment for fleas, ticks, intestinal worms and heartworm, one every 4 months.
- Three (3) nail clips with our nurses
- Three (3) Enrichment Packs**

**Each pack may contain small gifts for you and your cat, along with tips for way to provide environmental enrichment and behaviour support – to help foster happy and healthy cats both in clinic and at home. A little extra support can make a big difference in stress management during vet visits and at home.

Because pets are family too





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At North Maclean Family Vet, we routinely use triennial vaccines. At any visit, a core vaccination may be for Panleukopaenia virus, Calicivirus and Herpesvirus (rhinotracheitis), or only for Panleukopaenia virus, Calicivirus and Herpesvirus (rhinotracheitis). It is at our vets' discretion as to which vaccine is recommended for your cat at the time of their visit.

What is not included?

Our Big Claws Protection Plan does not include the following:

- Non-core vaccinations such as Feline Immunodeficiency Virus (FIV) and Rabies.
- Specific praziquantel doses for tapeworm prevention and treatment.
- Oral preventative treatments for fleas, ticks, and/or heartworm.
- Monthly spot-on preventative treatments for fleas, ticks, intestinal worms, and/or heartworm.
- Collars for the prevention of fleas and/or ticks.
- Sedative medications used to facilitate visits or examinations with our vets and nurses.
- Hospital visits and additional sedation procedures for nail clips

Who can enrol in a Big Claws Protection Plan?

Any cat over the age of 12 months can enrol in our Care Plan.

How to enrol and use your Care Plan

Visit us to weigh your cat and determine which Care Plan weight range is suited to your cat. Our team will then enrol your cat to the Care Plan and send you a text or email link to complete your monthly subscription. Once your subscription registration and first payment are complete, then you can start redeeming your benefits straight away.

Efficacy of tick prevention

No tick preventative product gives a 100% guarantee of prevention against tick paralysis. Occasionally, tick paralysis may still occur despite your cat's tick prevention being current and up to date. North Maclean Family Vet recommends that you perform a tick search of your cat daily to minimise the risk of break-through tick paralysis cases.

If you have questions about our Old Claws Protection Plan or general preventative care, please speak with our friendly team!

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