



NORTH MACLEAN
**Family
Vet**

Shop 2, 4656-4664 Mt Lindesay Hwy
North Maclean QLD 4280 Ph: 3297 0803
reception@northmacleanfamilyvet.com.au

www.nmfv.com.au

Follow us  

Big Paws Protection Plan Plan Summary

Welcome to your Big Paws Protection Plan!

This summary contains important information that you should know about your Big Paws Protection Plan to help you understand its features and benefits.

For additional details about the conditions, limitations and exclusions of this Care Plan, please read our Care Plans Terms and Conditions which can be found via

www.nmfv.com.au/CarePlans-TandCs

If you have any questions, please speak with our team on 0732970803.

What is the Big Paws Protection Plan?

Big Paws Protection Plan is a preventative healthcare subscription that bundles a set of key veterinary services and products for your pet over 12 months. It helps to take the stress out of pet care, ensuring that they are protected against important viruses and parasites. It also makes preventative care for your pet more affordable by allowing you to pay monthly. We know that sometimes preventative health care can seem difficult to keep on top of. Vaccinations, flea prevention, tick prevention, worming, nails...

It's a lot. We get it.

With our Big Paws Protection Plan, you can "set and forget" their preventative health care while still understanding the value and importance of it all.

Trust us to take care of it for you!

What is included?

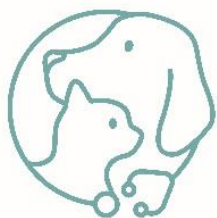
Once enrolled in our Big Paws Protection Plan, over 12 months your dog can receive:

- One (1) general health check and core vaccination
- One (1) heartworm injection, providing protection for 12 months
- One (1) flea & tick injection, providing protection for 12 months
- Four (4) doses of broad-spectrum intestinal wormer, one every 3 months
- Four (4) nail clips with our nurses
- Four (4) anal gland expressions with our nurses
- T.L.C.** at each visit

**Tender Loving Care – to help foster positive experiences with each visit and reduce the stress of vet visits. A little TLC can make a big difference, with positive reinforcement,

Because pets are family too





NORTH MACLEAN
**Family
Vet**

Shop 2, 4656-4664 Mt Lindesay Hwy
North Maclean QLD 4280 Ph: 3297 0803
reception@northmacleanfamilyvet.com.au

www.nmfv.com.au

Follow us  

playtime and socialisation or whatever your dog needs to help feel more at ease during their visits with us.

At North Maclean Family Vet, we routinely use triennial vaccines. At any visit, a core vaccination may be for Parvovirus, Distemper, Hepatitis (adenovirus), Parainfluenza and *Bordetella bronchiseptica*, or only for Parainfluenza and *Bordetella bronchiseptica*. It is at our vets' discretion as to which vaccine is recommended for your dog at the time of their visit.

What is not included?

Our Big Paws Protection Plan does not include the following:

- Non-core vaccinations such as Leptospirosis and Rabies.
- Specific praziquantel doses for tapeworm prevention and treatment.
- Oral preventative treatments for fleas, ticks, and/or heartworm.
- Spot-on preventative treatments for fleas, ticks, intestinal worms, and/or heartworm.
- Collars for the prevention of fleas and/or ticks.
- Sedative medications used to facilitate visits or examinations with our vets and nurses.
- Hospital visits and additional sedation procedures for nail clips

Who can enrol in a Big Paws Protection Plan?

Any dog over the age of 12 months can enrol in our Care Plan. Dogs under the age of 12 months are not able to enrol due to the registration limitations of the annual flea & tick injection.

How to enrol and use your Care Plan

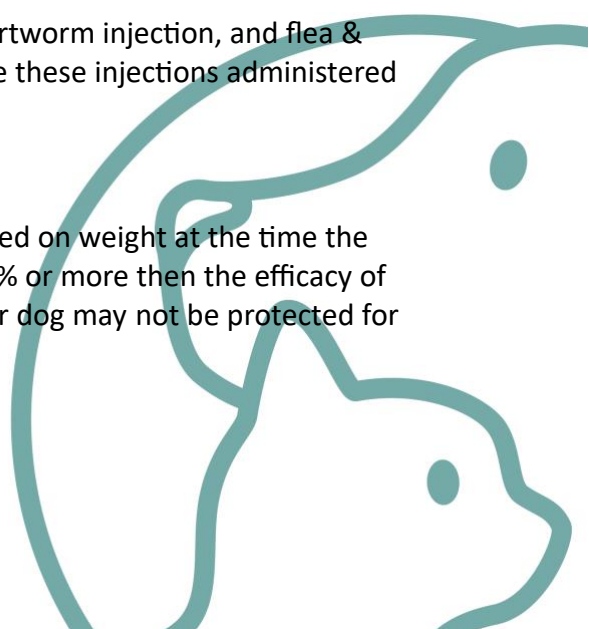
Visit us to weigh your dog and determine which Care Plan weight range is suited to your dog. Our team will then enrol your dog to the Care Plan and send you a text or email link to complete your monthly subscription. Once your subscription registration and first payment are complete, then you can start redeeming your benefits straight away.

You may choose for your dog to receive their vaccination, heartworm injection, and flea & tick injection all in the same visit. You may also choose to have these injections administered in separate visits throughout the 12 months.

Impacts of weight changes to your dog's protection

The injections for heartworm and flea/tick prevention are based on weight at the time the injection is administered. If your dog's weight increases by 15% or more then the efficacy of these injections may be impacted. If this situation occurs, your dog may not be protected for the full 12 months.

Because pets are family too





NORTH MACLEAN
**Family
Vet**

Shop 2, 4656-4664 Mt Lindesay Hwy
North Maclean QLD 4280 Ph: 3297 0803
reception@northmacleanfamilyvet.com.au

www.nmfv.com.au

Follow us  

Efficacy of tick prevention

The annual flea & tick prevention injection reaches protective levels in body tissue 3 days after administration.

If this is the first time your dog has received this injection, North Maclean Family Vet recommends using an additional oral or spot-on product for tick prevention to maximise their protection over the initial 3 days.

If your dog has previously received the injection, North Maclean Family Vet recommends that your dog receives their next injection no later than 2 weeks after their due date.

No tick preventative product gives a 100% guarantee of prevention against tick paralysis. Occasionally, tick paralysis may still occur despite your dog's tick prevention being current and up to date. North Maclean Family Vet recommends that you perform a tick search of your dog daily to minimise the risk of break-through tick paralysis cases.

If you have questions about our Big Paws Protection Plan or general preventative care, please speak with our friendly team!

Because pets are family too

